City Contract Management System (CCMS)

Prime Contractor Training

International & Economic Development Department
Small Business Office
2011

Version 1: 5/23/11

Overview

CCMS is a web-based tool that provides:

- Contract compliance
- S/M/WBE Monthly Utilization Reports
- Online Audits

B2Gnow is the software vendor providing and maintaining the system for the City of San Antonio

Benefits

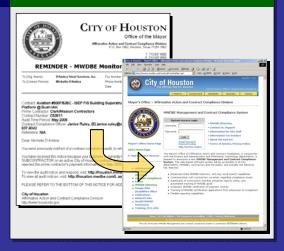
- No cost to contractors
- Online reporting of subcontractor utilization
- Contractors can manage their own accounts
- Multiple user accounts for each contractor
- Substantial time savings for contractors & COSA staff
- Data is collected in a standard format

Process

- Notification sent to Prime Contractor
 - Notification is sent by CCMS when COSA has made a payment to the Prime Contractor
 - Prime Contractor receives an email or fax advising them to login and report payments to Subcontractors
- Notification sent to Subcontractor
 - Notification is sent to Subcontractor after the Prime Contractor has entered Subcontractor payment information
 - Subcontractor receives an email or fax advising them to login and confirm or dispute the payment information reported by the Prime Contractor

Contract Compliance Process

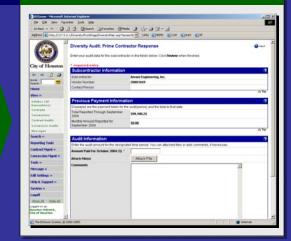
Prime notified by email and/or fax



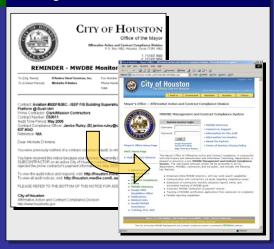
2 Prime logs into secure account



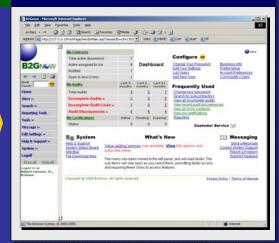
Prime enters payment data for subs



4 Subcontractor notified by email and/or fax



5 Subcontractor logs into secure account



6 Subcontractor confirms or rejects payment data

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Maintenance and Notes

- Subcontractors currently listed in CCMS came from a submitted Utilization Plan approved by the International and Economic Development Department - Small Business Office.
 - If subcontractors on your projects have changed, the Change to Utilization Plan must be completed and submitted to your COSA managing department representative.
- 2) New contract awards will be loaded automatically by COSA's financial system and Prime Contractors and Subcontractors will automatically receive notifications, via email or fax, from CCMS reminding all parties to login and report.

CCMS Home Page

http://sanantonio.sbeda.com

System Access

How do I login?

- 1. <u>www.sanantonio.gov</u>
 - a) Highlight the *Doing Business With The City* drop-down tab located on the left of screen or the *Business* tab located on the upper left of the screen
 - b) Click on the tab titled Contract Management System (CCMS)

Or

- Open the CCMS home page in your internet browser to: http://sanantonio.sbeda.com
- In the System Access Login box, enter your username and password.
- 3. Click Login.

www.sanantonio.gov



System Access

What is my username?

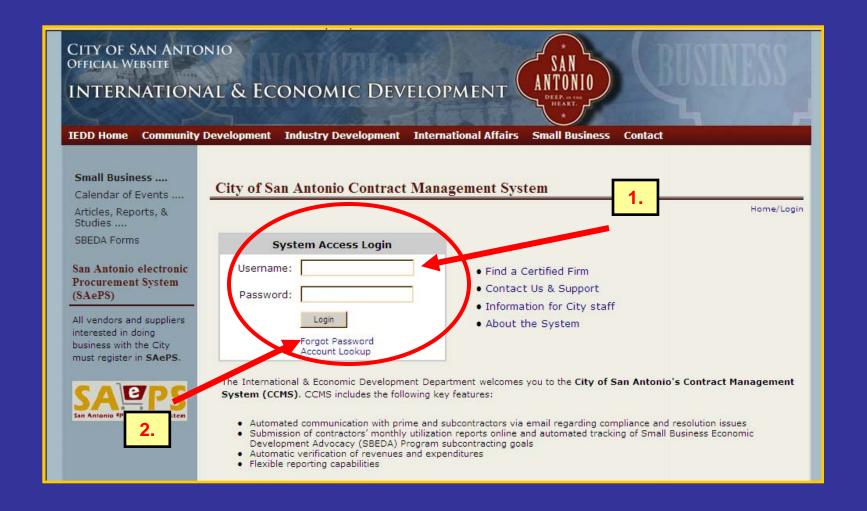
Your username is your email address.

What is my password?

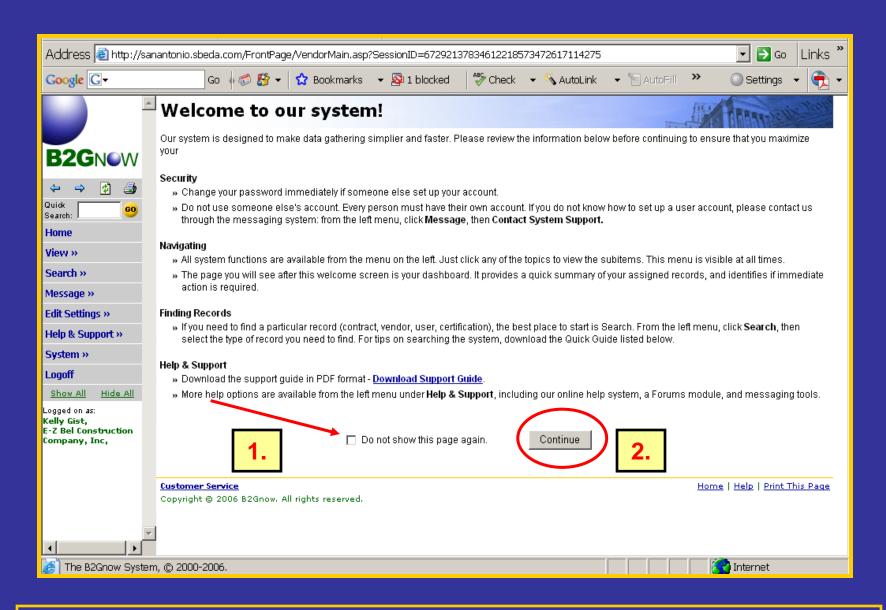
Your password is initially assigned to you. You must change it to something only you know the first time you login.

How do I change my password?

- 1) From the Edit menu, click Change Password.
- In the Old Password field, type your old password.
- 3) In the New Password and Type New Password Again fields, type your new password.
- 4) Click Submit.
- 5) Your new password is effective immediately.

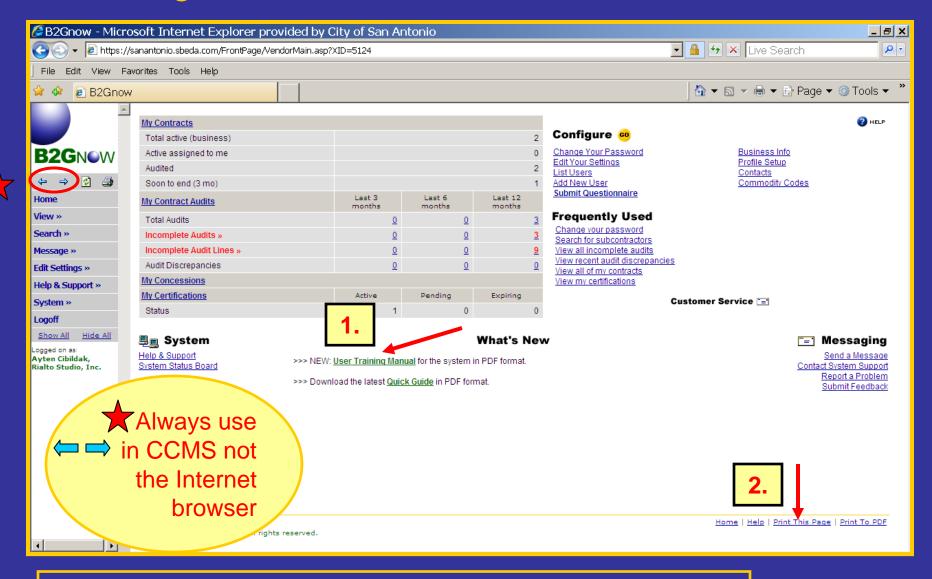


- 1. Remember: 'Username' is always your email address
- 2. If you forgot your password, click on *Forgot Password*, enter your email address and your password will be emailed to you.



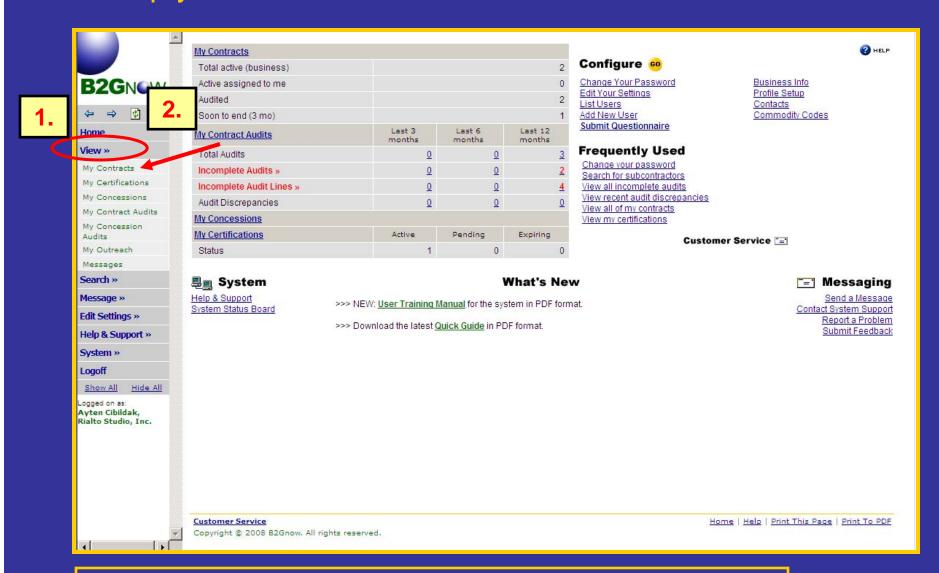
If you do not wish to continue receiving the Welcome message, (1.) check the box and click (2.) *Continue*.

Home Page



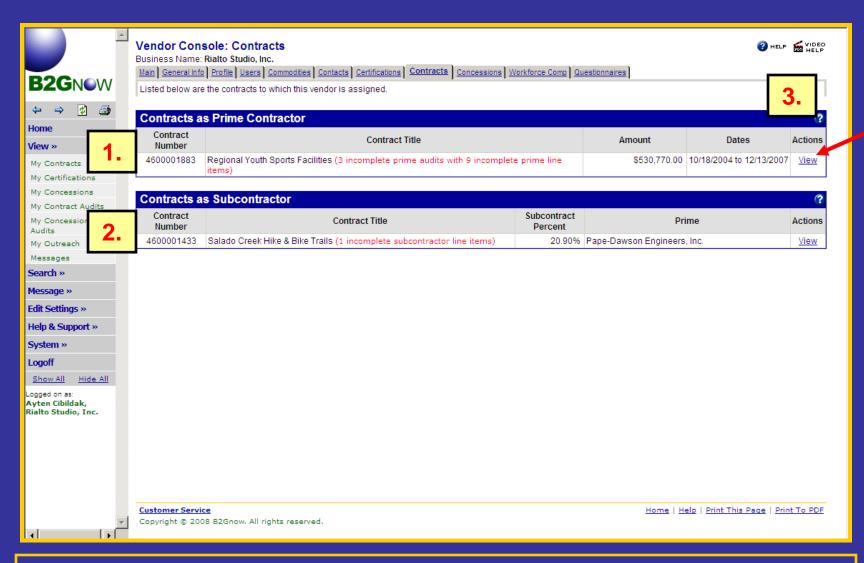
- 1. <u>User Training Manual</u> is an additional training resource
- 2. To print, click **Print This Page** at the bottom of each screen.

Look up your contract

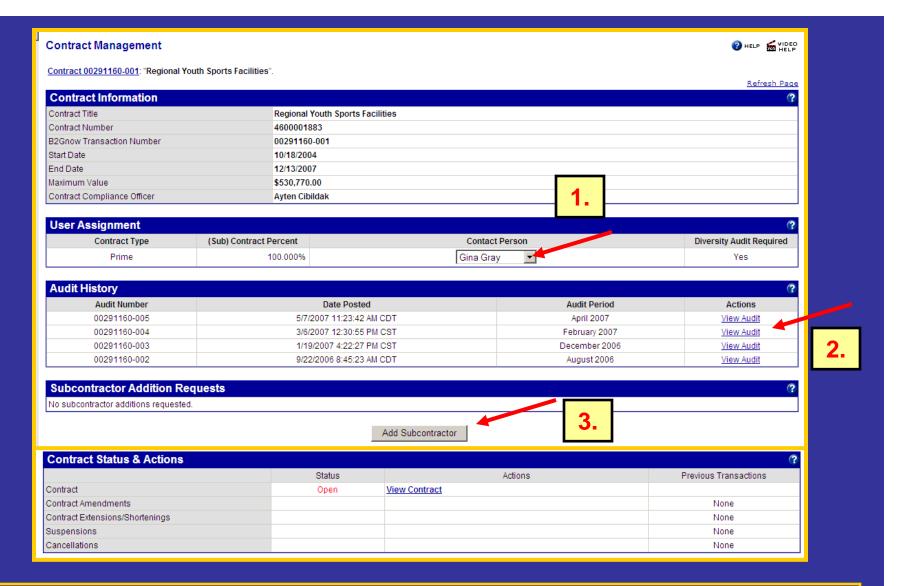


- 1. Click 'View' on the menu bar.
- 2. Click My Contracts.

Vendor Console: Contracts



- 1. Sample vendor is a Prime Contractor of a contract.
- 2. Also, sample vendor is a Sub-contractor on a different contract
- 3. Click *View* to open contract.



- 1. To change 'User Assignment', click drop-down menu under 'Contact Person' to select another user in your organization. Note: To add users, see page 12 of the <u>User Training Manual.</u>
- 2. 'Audit History' provides a list of 'Audit Periods'. An 'Audit Period' is generated when a payment is made to the Prime Contractor by the City of San Antonio. Click *View Audit* to enter your Sub-contractor payments for each 'Audit Period'.
- 'Add Subcontractor' feature is disabled until further notice.

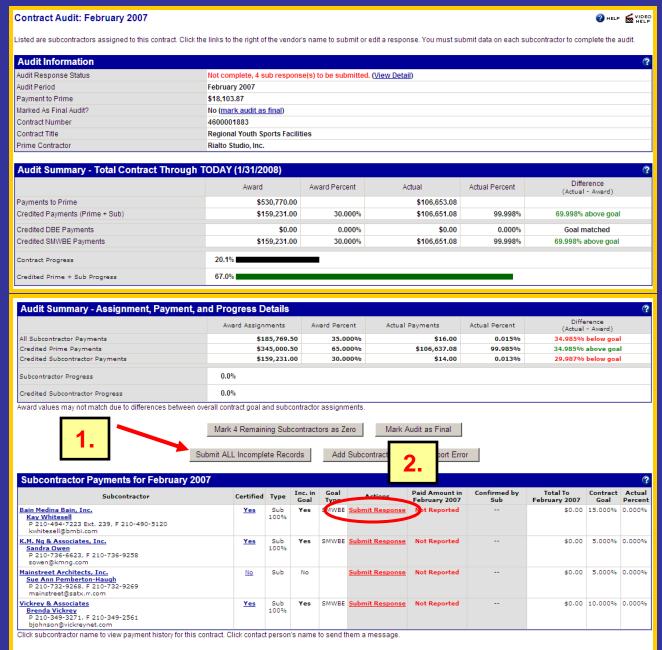


- 1. This particular 'Audit Notice' is for February 2007.
- 2. Click <u>View / Submit Response</u> to respond to the audit.

1. One-Step reporting, click Submit ALL Incomplete Records. The one-step feature allows you to report payment information for all subcontractors on one screen.

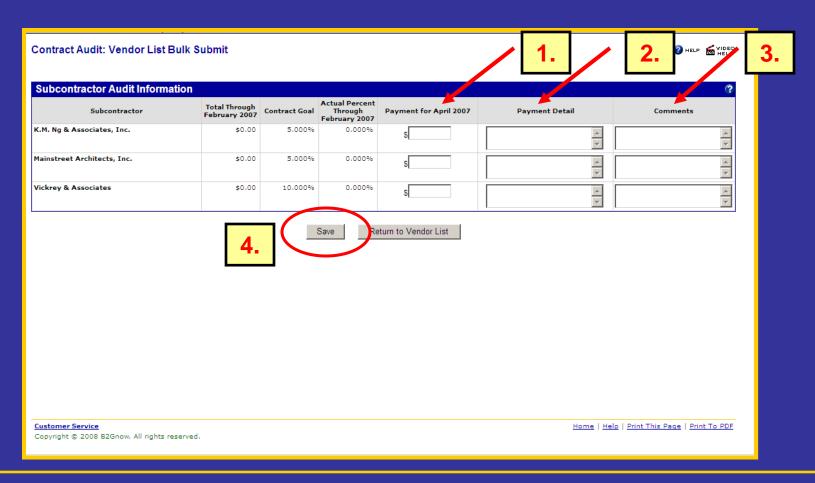
OR

2. Click <u>Submit</u>
<u>Response</u> to report payment information for each individual sub-contractor.



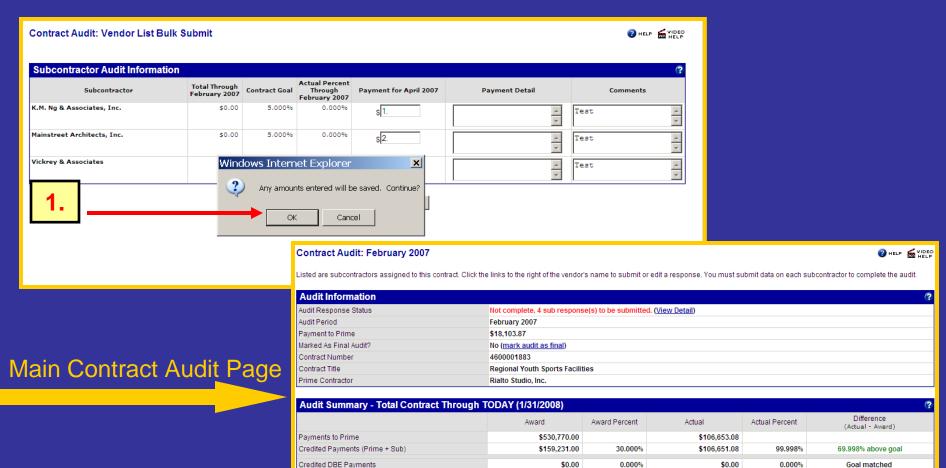
Return to Audit Notice

Option 1. One-Step Reporting



- 1. Enter dollar amounts for each Sub-contractor. A dollar amount must be entered even if the dollar amount is zero (\$0).
- 2. Enter 'Payment Detail', if applicable.
- 3. Enter 'Comments', if applicable.
- 4. Click Save

Option 1. One-Step Reporting cont.



\$159,231.00

20.1%

67.0%

30.000%

\$106.651.08

99.998%

1. Click <u>OK</u>.

Action returns you to the main Contract Audit page

Credited SMWBE Payments

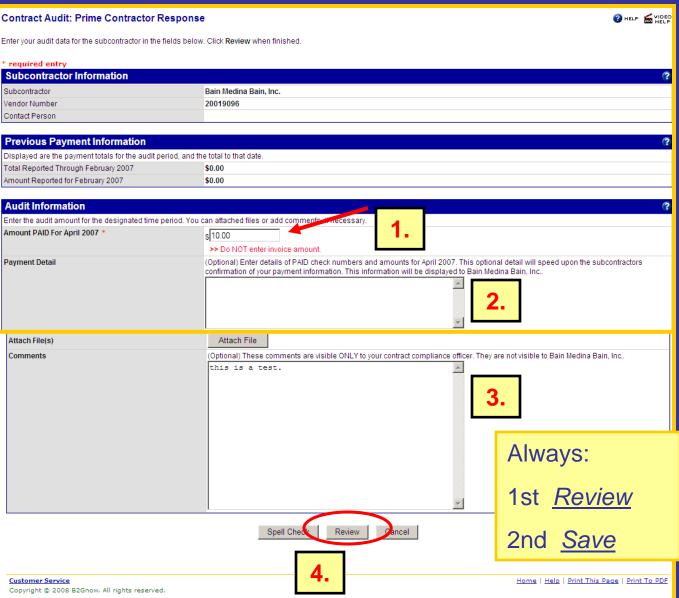
Credited Prime + Sub Progress

Contract Progress

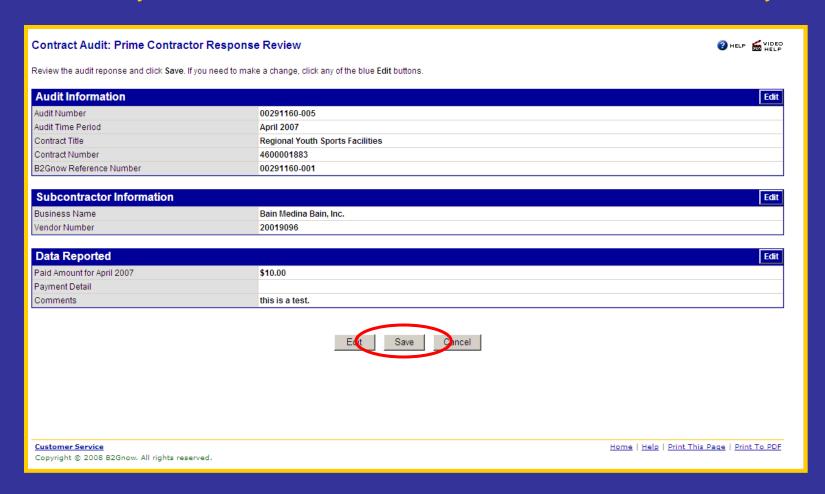
69,998% above goal

Option 2. Add Payment Information for Each Sub-contractor Individually

- 1. Enter dollar amount.
- 2. Enter 'Payment Detail', if applicable.
- 3. Enter 'Comments', if applicable.
- Click Review.

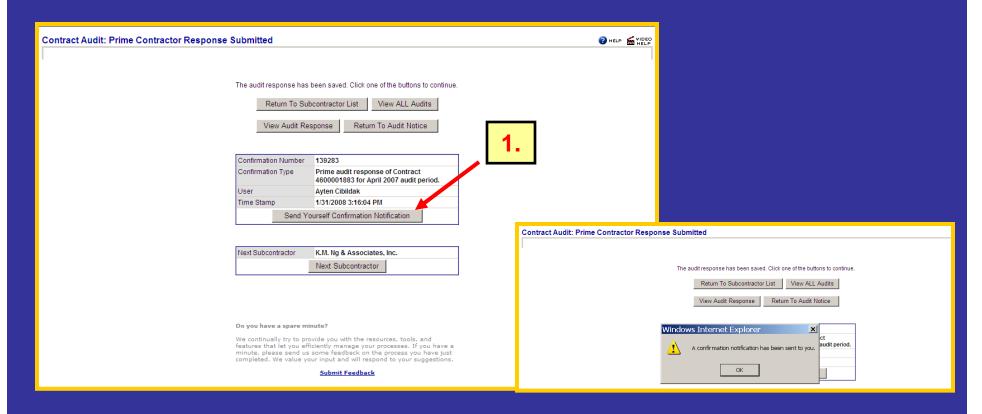


Option 2. Add Payment Information for Each Sub-contractor Individually cont.



1. Click Save.

Option 2. Add Payment Information for Each Sub-contractor Individually cont.



1. Click <u>Send Yourself Confirmation Notification</u>, if you would like a confirmation email / fax.

Please Note: One-Step Reporting does not automatically send you a confirmation notification.

2. To continue adding payment information to Sub-contractors, click Next Subcontractor.

Once you have added all payment information for all Sub-contractors, the audit process for the Audit Period is complete.

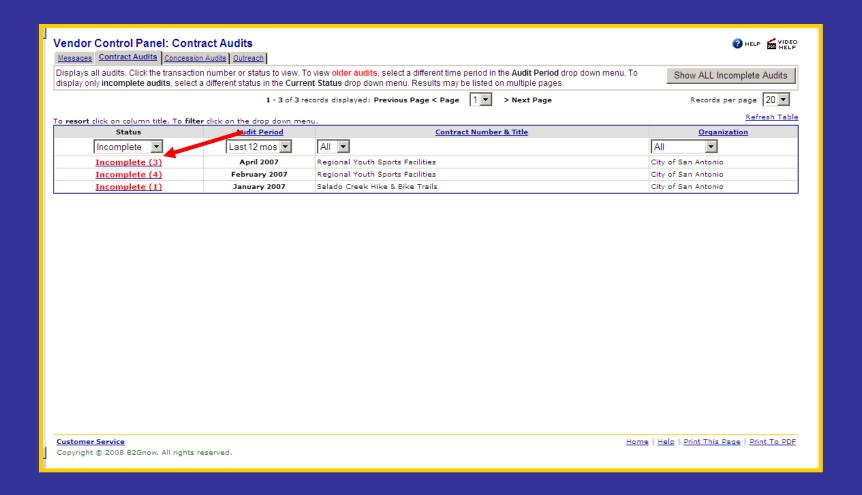
Working on Your Incomplete Audits Directly From the Home Page



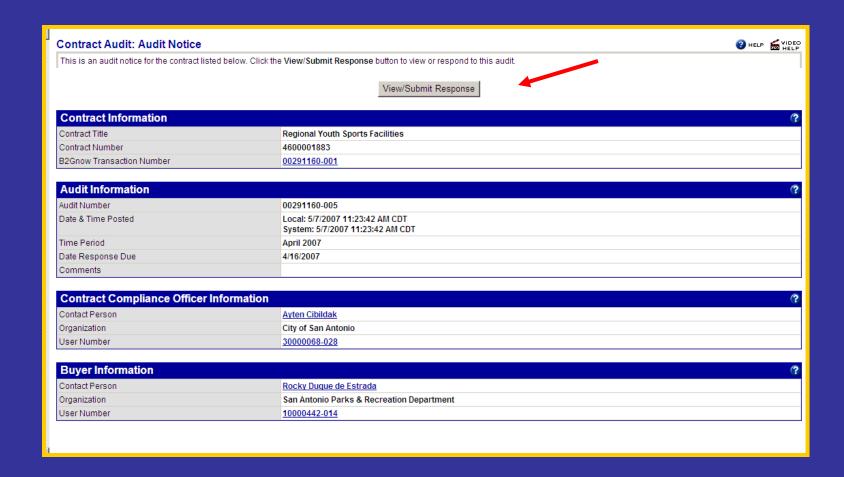
Red indicates an action should be taken.

1. Click on the red number located on the 'Incomplete Audits' row.

Working on Your Incomplete Audits Directly From the Home Page cont.



Working on Your Incomplete Audits Directly From the Home Page cont.



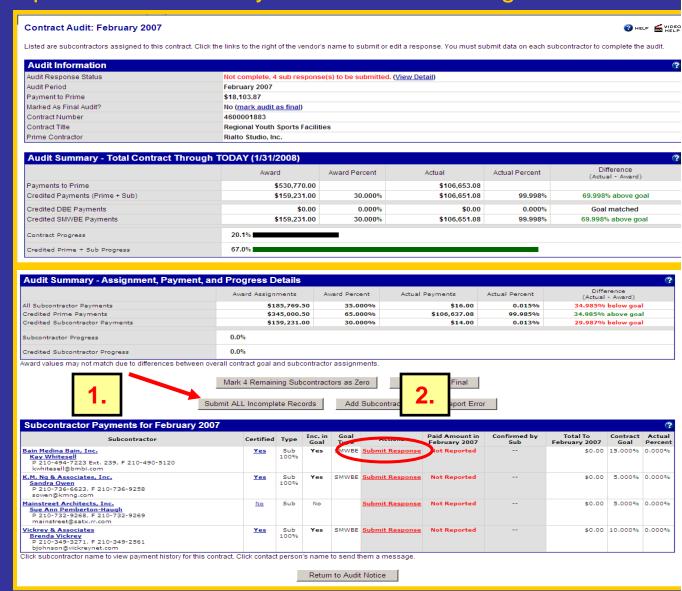
1. Click View / Submit Response to respond to the audit.

Working on Your Incomplete Audits Directly From the Home Page cont.

1. One-Step reporting, click Submit ALL Incomplete Records. The one-step feature allows you to report payment information for all subcontractors on one screen.

OR

2. Click <u>Submit</u>
<u>Response</u> to add payment information for each individual sub-contractor.



Additional Process

- 1) Dispute Resolution
 - CCMS provides a forum for Prime Contractors and Subcontractors to resolve payment disputes
 - If unresolved, COSA managing department representative will become involved to help facilitate resolution

How do I log out?

- 1) From the left menu, at the bottom, click Log Off.
- 2) Click OK in the pop-up alert.

What do I do if I forget my password?

- 1) Open the CCMS home page in your Internet browser.
- 2) In the System Access Login box, click the Forgot Password link.
- 3) Enter your email address in the field and click Submit.
- 4) An email and/or fax username/password reminder will be sent to you within minutes.

What types of software are needed to access the system?

All you need to access the system is a standard Internet browser. The latest versions of Microsoft Internet Explorer, Opera and Mozilla Firefox are all sufficient. Internet Explorer works best.